

El Dorado Royale, a Gourmet Inclusive Resort, by Karisma
Carretera Cancun, Tulum km 45
77710 Riviera Maya, Quintana Roo, Playa del Carmen, Mexico



Distance from hotel to town, 25 miles (40 kms). Distance from hotel to Cancun International Airport (CUN), 18 miles (29 kms).

El Dorado Royale, a Gourmet Inclusive Resort, by Karisma is an adult only resort located in the heart of the Riviera Maya. Nestled on a mile-long strand of pearl white beach, guests will find world-class restaurants, renowned chefs, personal concierges and bars. Guests of El Dorado Royale, are more than welcome to visit El Dorado Casitas Royale and Generations Riviera Maya next door to partake in their activities and enjoy restaurants and most bars. 25 minutes south of Cancun, 10 minutes south from Puerto Morelos and 35 minutes south of downtown Cancun. 478 room Spa Resort for adults only.

Hotel Amenities

- Activities (recreational)
- Ballroom
- Banquet Facilities
- Pools (5) including natural salt water pool
- Bar (swim-up) (3)
- Bars/Lounges (5)
- Beauty Salon (\$)
- Bicycling
- Boats (paddle) (\$)
- Car Rentals (\$)
- Conference Rooms
- Currency Exchange (\$)
- Dry Cleaning Services (\$)
- Entertainment (nightly)
- Sports Center
- Steam Rooms
- Tour Desk (\$)
- Golf (nearby \$)
- Equipment Rentals (\$)
- Fishing (deep sea)\$
- Fitness Center
- Gift Shop
- Jacuzzis
- Kayaks
- Laundry Service (\$)
- Medical Services (\$)
- Restaurants
- Safe Deposit Boxes
- Sauna (\$)
- Scuba Diving (\$)
- Shop (logo) (\$)
- Snorkeling
- Spa

(\$) denotes a fee may be charged.

The Exclusive Concierge Service hours are from 8:00am to 5:30pm

Courtesy shuttle service is provided throughout the resort.

- Courtesy bus to Cancun and Playa del Carmen

• Check-in-time: 3:00 pm Check-out-time: 12:00 pm. Early check-in and late checkout on request, and subject to availability.

Children Policy: • No children allowed. You must be at least 18 years of age to stay at this hotel.

Accommodations - Luxury Junior Suite With Jacuzzi. All rooms feature lovely wooden furniture including nightstands, Jacuzzi, and private terrace or balcony
• Bedding: 1 king bed or 2 double beds. View: Garden.

All accommodations include: air conditioning, alarm clock radio, bath (private), ceiling fans, coffee maker, hairdryer, television (satellite), iron, ironing board, safe deposit box, shower, telephone (direct dial) and internet access (wireless).

Miscellaneous Amenities -private terrace with a hammock and amenity kit -mini-bar with soft drinks

Telephone (international Direct Dial) Effective October 1, 2015, **free unlimited international calling from Mexico to anywhere in the world is included.**

Room Service (24-hour) • Restrictions apply during rainy days.
Specific bedding and/or special requests are fulfilled based on availability and cannot always be guaranteed.

EL DORADO ROYALE GOURMET INCLUSIVE PACKAGE INCLUDES:

- Welcome glass of sparkling wine and refreshing towel
- All gourmet meals and specialty bites
- Alcoholic and non-alcoholic beverages from a selection of domestic and international premium brands
- Minibar with beer, water, soft drinks stocked once a day
- Daily and nightly activity program with live music and shows
- Bicycles provided to ride around the premises
- Non-motorized water sports: kayaks and snorkeling gear
- Scuba clinics in the pool
- Hospitality desk
- Five swimming pools, one of which is a natural salt water pool
- Two hard surface lighted tennis courts. Rackets and balls provided free of charge. Restrictions apply to be used at night.
- Complementary shuttle to Cancun and Playa del Carmen (Reservation required)
- Personal Concierge Service from 8:00am to 5:00pm
- Fitness center, sauna and steam room
- Room service 24 hours (restrictions apply on rainy days)
- Taxes and gratuities included

Food and Beverage Outlets

Bar Las Guacamayas, bar with swings. Located next to Spa Villas for cold Mexican beers, cheladas, exotic cocktails or aged tequila with live music.
General Opening Hours: 5:00pm-2:00am

Bellinis Bar, Enjoy from a variety of Bellini's in a contemporary lounge ambiance.

Gaviotas Seashore Bar, located in front of Kampai restaurant General Opening Hours: 8:00am to 11:00pm

Jojo's Beach Bar, Located on the beach with spectacular views of the ocean.

Martinis Lobby Bar, Sip martinis at the sophisticated-chic Martini Bar which offers a variety of premium vodkas from around the world.

Swim Up Bar La Isla, Located at the main pool. General Opening Hours: 9:00am-5:00pm

Swim Up Bar Las Fuentes, Swim up bar located at Las Fuentes Swimming Pool General Opening Hours: 9:00am-5:00pm

Swim Up Bar Tucanes, Swim up bar also offering shaded area with comfortable seating. General Opening Hours: 9:00am to 5:00pm

Kick, Flip flopless midday grill, ocean front, in a laid back atmosphere you can enjoy delicious preparations from the grill as well as typical Mexican specialties together with an ice cold beer or other beverage of your liking.

Santa Fe Grill, In the midst of decor reminiscent of the old New Mexico missions, Santa Fe Grill is an innovative proposal catering unique flavors on coal oven cooked dishes and presentations ideal for sharing. It is, no doubt, a memorable experience for the guest, recommended to enjoy at sunset due to its spectacular view of the sun setting over the surrounding mangrove. Open for dinner.

Cocotal Restaurant, Elegant, air conditioned. Serving a la carte breakfast and dinner a la carte. Non smoking restaurant. Chef's menu.
Breakfast Hours: 7:00am-11:00am Dinner Hours: 5:30pm-10:00pm
Dress Code: Casual Elegant.

D'italia Casitas, Contemporary authentic Italian cuisine in a luxury beachfront setting that offers traditional dishes, along with creations from the hotel's international chefs.

D'italia Restaurant, Contemporary Italian Cuisine. Open for dinner a la carte. Stylish air conditioned specialty restaurant. Non smoking. .
Dinner Hours: 5:30pm-10:00pm
Dress Code: Casual Elegant.

Fuentes Restaurant, Come and enjoy one of the world's most avant-garde concepts in culinary entertainment. Open kitchen with full cooking show of iron chef level. A one-of-a-kind Culinary

Theater with gourmet acts hosted and performed by the Chef and Sommelier designed to satisfy both, your appetite and your curiosity. The Chef, will take you on a journey filled with exquisite aromas, colors, textures, contrasts and flavors, and the finest selection of ingredients from the green house. The Sommelier, guides you through the magic behind the subtle art of pairing to make this epicurean journey an absolutely memorable GI experience.

Dress Code: Casual Elegant.

Jo Jo's Caribbean Seaside Grill, At Jojo's the guest will be able to enjoy the freshest seafood gourmet dishes with a spectacular view of the Caribbean in casual ambience for lunch. The perfect place at night to delight yourself with the ocean breeze while savoring dinner.

Cuisine: Caribbean.

Kampai Restaurant, Kampai not only has its own sushi menu, but also is creatively decorated with Buddha statues and other eye-catching oriental designs.

Cuisine: Pacific Rim.

Lunch Hours: 1:30pm - 3:30 pm Dinner Hours: 6:00pm - 10:00pm

Dress Code: Casual Elegant.

La Cabana Pizzeria, Wood burning oven pizzas served to order, and a selection of Angus burgers, gourmet bites among other succulent Mexican botana preparations.

General Opening Hours: 11:30am-5:00pm

La Isla Restaurant, Open air Palapa restaurant. Non Smoking.

Cuisine: International, Mediterranean.

Breakfast Hours: Continental,6:00am-7:00am;International,7:00am-11:00am Lunch Hours:

12:30pm-3:00pm Dinner Hours: 6:00pm-10:00pm

Las Olas, Open for lunch. Serving delicious salads and sandwiches.

Rincon Mexicano, Authentic Mexican delicacies.

Breakfast Hours: 7:00am - 11:00am Lunch Hours: 12:00pm-3:00pm Dinner Hours: 6:00pm - 10:00pm

Spot, Located in a corner, surrounded by tropical bushes. Get caught enjoying the sun, the breeze and feast on the premium beverage service. Have a mouthwatering gourmet breakfast and lunch.

Health Bar, Serving fresh fruits, whole-wheat cookies and smoothies.

General Opening Hours: 8:00am-4:00pm

- All restaurants operate on select schedules.
- A maximum of 6 people per table is allowed.
- For groups with more than 6 people, restrictions may apply.

Dress Code Information:

- To enhance the hotel's unique dining experience, please comply with the following casual elegant dress code in all gourmet restaurants.
- Ladies: Capri pants, dresses, skirts, long pants, shoes, dress sandals.
- Gentlemen: Formal Bermuda shorts, long pants, collared shirts, casual shoes or dress sandals.